



Minister's Medal Honouring Excellence in Health Quality and Safety

Team-Based Initiative

The City of Toronto Mobile Crisis Intervention Team Initiative

The City of Toronto Mobile Crisis Intervention Team (MCIT) Initiative is made up of collaborative partnerships between participating hospitals and the Toronto Police Service (TPS). The program partners a mental-health nurse and a specially trained police officer to respond to 9-1-1 emergency and police dispatch calls involving individuals experiencing a mental health crisis.

In 2000, TPS established MCIT partnerships with hospitals covering selected police divisions, and in 2013, Toronto Central LHIN provided funding to Toronto East General Hospital (TEGH) to implement an MCIT for their local community. As of 2014, city-wide implementation expanded MCIT coverage to 17 police divisions, covering an area of 627 square kilometers. TEGH was also tasked with leading a collaborative initiative to establish a City of Toronto MCIT. An inter-sectoral steering committee with membership from three LHINs was established to develop the MCIT model for the city, with input from community groups, patients, and families.

In 2015, only 35% of clients seen by MCIT were taken to the emergency department: an MCIT deferral rate of 65%. These clients were referred to community services. MCIT enhances timely connections to community mental health services, reducing stigma, averting tragic outcomes, and supporting families through coaching and support.

Contact: Linda Young, Director, Maternal Newborn Child, Mental Health, Interprofessional Practice and Organizational Learning, Toronto East General Hospital, lyoun@tegh.on.ca

*The information provided above is taken directly from 2015 Minister's Medal applications –
Facts and information herein have not been checked for accuracy.*