



Minister's Medal Honouring Excellence in Health Quality and Safety

Team-Based Initiative

The Sunnybrook MyChart Program

The Sunnybrook MyChart program is a patient-driven personal health record solution that enables families, caregivers and clinicians across the continuum of care to participate in personal health management. MyChart has significantly increased the level of engagement of patients in their own health care management. By logging in online, patients are able to consume health information that typically would have been retrieved in-person through the release-of-information (ROI) process. MyChart demonstrates the ease of use and increased participation with over 25,000 logins monthly versus 1,200 ROI requests.

MyChart allows patients to manage their personal health information from anywhere at any time, and share as they choose with health care providers or family members. They are able to view and trend their test results, view clinical reports, request and schedule appointments, submit consult assessment forms and questionnaires, document allergies/conditions, and track results through their personal diaries.

MyChart acts as an 'integrator' of different data sources, so patients can view data from any participating hospital and community care site, with on-going collaboration allowing for access to more health data through a single platform. As of June 2015, there were 75,000 MyChart users, and an average of 29,000 logins a month. Further, a survey showed that 89% of patients felt that MyChart added value in self-managing health conditions.

Contact: Florin Negoita, Program Manager, Sunnybrook Health Sciences Centre,
florin.negoita@sunnybrook.ca

*The information provided above is taken directly from 2015 Minister's Medal applications –
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