



Minister's Medal Honouring Excellence in Health Quality and Safety

Team-Based Initiative

Northumberland Partners Advancing Transitions in Healthcare (PATH)

A first in Ontario, the Northumberland PATH community partnership is a coalition of seniors, caregivers, and cross-sector providers. Funded by The Change Foundation, the partnership has embraced a holistic patient experience strategy. This strategy enables all parties to work together as equal partners in experience-based co-design teams to make system-wide changes that will improve the experience of seniors living with chronic conditions as they transition through the health care system.

Informed by patient, caregiver, and provider stories, project teams have developed and are now piloting an innovative patient/provider portal, coupled with mobile technology to support health care transitions and improved experiences. The technology solutions allow seniors and their caregivers to have access to information, resources, and planning tools all in one place; own their own health information; share their information with caregivers and providers at any health care transition; document and share their self-identified needs; message and communicate with their health care providers; monitor their own health care conditions from home; and provide real time feedback after health care encounters.

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*The information provided above is taken directly from 2014 Minister's Medal applications –
Facts and information herein have not been checked for accuracy.*