



Minister's Medal Honouring Excellence in Health Quality and Safety

Team-Based Initiative

Cross-Sector Collaborations

In Durham Region, Rouge Valley Health System (RVHS) hospitals and Durham Mental Health Services (DMHS) community-based supports are collaborating to provide clients with the care they need in their community and closer to home.

Through this collaboration, both inpatient clients and clients presenting to the Emergency Department can meet with community-based helpers in the hospital and learn about community-based supports. As a result, these clients are able to receive the care they need while living in their homes, with minimal disruption to their lives.

RVHS and DMHS also jointly operate the New Leaf Day Program in Ajax, an organization that provides residential and day supports to adults with a dual diagnosis (intellectual disability with emotional, psychiatric, or behavioural difficulties) and individuals with other complex needs.

This partnership enables a client-centred approach to care that offers flexible levels of support to meet client needs, at the lowest cost and in a manner that is least disruptive to clients.

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*The information provided above is taken directly from 2014 Minister's Medal applications –
Facts and information herein have not been checked for accuracy.*