To: Physicians, Hospitals, Clinics and Laboratories
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Re: New Error Code and Explanatory Code

New Error Code

CNA - Counselling NOT Allowed

A new error code “CNA” - Counseling Not Allowed was introduced effective May 1, 2014. Claims submitted for counseling (K013, K014, K044, and K040) on the same day, for the same patient, by the same physician as a previously paid visit or procedure will reject to the Error Report (ER) as CNA.

For further information refer to OHIP Technical Bulletin #14-003.

New Explanatory Code

DF - Corresponding fee code has not been claimed or was approved at zero

A new explanatory code was introduced effective May 1, 2014. The new explanatory code DF will be reflected on your Remittance Advice (RA) and the claim will be paid at zero.

This explanatory code will be applied when the required corresponding fee code was not claimed or the corresponding fee was paid at zero.

For further information refer to OHIP Technical Bulletin #14-005.