To: Physicians, Hospitals, Clinics and Laboratories
Published By: Claims Services Branch
Date Issued: January 3, 2013

Re: Retroactive Claim Adjustments for the Amendments to the Schedule of Benefits for Physicians Services – Effective April 1, 2012

The ministry will be retroactively adjusting claims impacted by the Schedule of Benefits (Schedule) changes announced in INFOBulletin #4561 and submitted between April 1 and August 1, 2012 inclusive.

The recoveries will be processed for the January, February, and March 2013 remittance advices (RA). (Note: Opted–Out physicians will be contacted separately with details regarding recovery options.)

Claims to be adjusted retroactively are those which:

- were affected by the amendments to the Schedule of Benefits outlined in INFOBulletin #4561 effective April 1, 2012 such as; new fee codes, revised fee code rates and payment rule changes;
- have service dates of April 1, 2012 up to and including July 31, 2012 and were assessed prior to August 1 2012;
- are for Health Claims Payment (HCP), which includes Telemedicine claims, Reciprocal Medical Billing (RMB) and Workplace Safety and Insurance Board (WCB) payment programs.

Claims with service dates on or after April 1, 2012 and processed after August 1, 2012 have been paid according to the revised Schedule.

The updated version of the Schedule reflecting the April 1, 2012 changes and related INFOBulletins are available on the Ministry of Health and Long-Term Care website at:
Inquires regarding the adjustments outlined in this INFOBulletin, may be directed to the Service Support Contact Centre at 1-800-262-6524.