Frequently Asked Questions
Insulin Pump and Supplies

Why is ADP making changes to the application form for funding Insulin Pump and Supplies?

The ADP is implementing a new information technology system to improve reliability and cost effectiveness in documenting client transactions, claims adjudication, and vendor payments. This new system will support the Government of Ontario’s Green IT Strategy, improve system security and information management, and improve stakeholder accessibility by decreasing time required for obtaining funding, increasing automation of claims processing and improving stakeholder and client satisfaction.

What changes are being made to the application process?

None. ADP will still require a fully completed application form to be submitted to the Program for funding requests for individuals requiring funding for insulin pumps and related supplies.

Is there a change to the eligibility criteria for children?

No. There are no changes to the eligibility criteria for children.

Is there a change to the eligibility criteria for adults?

No. There are no changes to the eligibility criteria for adults.

What changes are being made to the Application for funding Insulin Pumps and Supplies for Children form?

A Confirmation of Benefits section has been added. The applicant must provide information regarding any social assistance benefits they may be receiving at the time of the physician’s signature.

Reason for Application and Replacement Device(s) and/or Modifications information is required for all device type requests.

Two questions have been added for confirmation of applicant’s eligibility; 1) The applicant has type 1 diabetes, and 2) The three most recent A1Cs with a value of 10 or less must be provided.

It is no longer required to input the price of pump; the ADP system will populate this automatically.

What changes are being made to the Application for Funding Insulin Pumps and Supplies for Adults form?
A **Confirmation of Benefits** section has been added. The applicant must provide information regarding any social assistance benefits they may be receiving at the time of the physician's signature.

**Reason for Application and Replacement Device(s) and/or Modifications** information is required for all device type requests.

Two questions have been added for confirmation of applicant’s eligibility;
1) The applicant has type 1 diabetes and
2) The three most recent A1Cs must be provided.

It is no longer required to input the price of the insulin pump; the ADP system will populate this automatically.

**Where can I obtain the new Application for Funding Insulin Pumps and Supplies for Children and Adults form?**


**How does this change impact the Diabetes Education Programs?**

The role of the Diabetes Education Program has not changed. The Programs will continue to assume a leadership role in the assessment process, confirmation of the applicant’s eligibility, and completion of the ADP application form and its delivery in a timely manner.

**How does this change impact the Registered Vendor for Insulin Pumps?**

The role of the vendor for insulin pumps has not changed. The vendor will continue to provide assessment and trial equipment requested by an ADP Registered Diabetes Education Program for eligible individuals and all other conditions specified in their vendor agreement.

**When do these changes come into effect?**

The new application form must be used starting with physicians’ signature date of **May 14, 2011**.

**Can I continue to use and submit the old application forms?**

Old application forms signed by a physician **on or before May 13, 2011** must be received at the ADP no later than **June 30, 2011**.