Frequently Asked Questions
Communication Aids

Why is the ADP making changes to the Application for Funding Communication Aids form?

The ADP is implementing a new information technology system to improve reliability and cost effectiveness in documenting client transactions, claims adjudication, and vendor payments. This new system will support the Government of Ontario’s Green IT Strategy, improve system security and information management, and improve stakeholder accessibility by decreasing time required to obtaining funding, increasing automation of claims processing and improving stakeholder and client satisfaction.

What changes are being made to the application process?

None. The ADP will still require a fully completed application form to be submitted to the Program for funding requests for individuals requiring communication aids.

What changes are being made to the application form?

Device specific information has been updated and device selection is entirely through a check box approach. The ADP device codes/catalogue numbers and descriptions will no longer be required on the application form.

How will this impact me as an authorizer?

The ADP requires the authorizer to confirm the client’s eligibility for ADP funding assistance and not for the exact code or description of the device required. In order to streamline efficiency both for the authorizer and the Program, the authorizer will only be required to check the type of device required by the client for which they meet ADP eligibility criteria.

How will this impact me as a vendor?

ADP registered vendors will no longer be provided an approval amount on the status of application report. ADP approvals will be for the type of device required for which the vendor, authorizer/clinic and client can choose the exact make and model of device required. Many of the pre-existing procedures remain in effect.

Will there be a form number on the Application for Funding Communication Aids form?

The application forms will no longer be pre-numbered; a claim specific ADP number will be created when the application is data entered at the ADP.

Where can I get the new application form?

The form is available on the ADP website at:
When do these changes come into effect?

The new application form must be used for all applications dated by the authorizer on and after May 14, 2011.